

Managing your shares

The Company's registrar, Equiniti, is responsible for maintaining the Company's register of members. Shareholders with queries relating to their shareholding should contact Equiniti directly using the details on this page.

Shareholders can sign up for a Shareview portfolio which enables you to view information regarding your holding, change your address and bank details online, and even sell or purchase shares in the Company. Go to www.shareview.co.uk and click on 'Register' in the top left corner. When completing your details you will need your shareholder reference number which is the eleven digit number found on your latest tax voucher or share certificate. (Please note that your share certificate may state an eight digit shareholder reference number which is now invalid).

Corporate website: www.go-ahead.com

Earlier this year we launched our new corporate website which provides a wealth of information on the Company and its activities. Information available on the site includes half year results and interim management statements, which are not sent to shareholders, as well as share price data, dividend information and the financial calendar. You can register to receive email alerts when new items are added to the website.

Electronic communications

As far as possible, Go-Ahead provides shareholder documents via the Company's website www.go-ahead.com. Receiving the Company's communications electronically offers advantages in terms of speed and convenience; it is a secure method of delivering shareholder documentation and allows the Company to communicate with its shareholders in a more environmentally and cost effective way.

If you have not done so already, and now wish to register to receive future shareholder communications electronically, please sign up via Shareview (details under 'Managing your shares' above). The default option during this online registration is that your preferred method of delivery of Company communications is electronic.

Dividend payments

Dividends are paid in April and November each year. We recommend that all shareholders have their dividends paid directly into their bank or building society account. This is more secure than receiving your dividend by cheque which could be slow to arrive or get lost in the post. The dividend is paid into your account on the payment date which means you do not have to wait for a cheque to clear before the funds are available. We will send you a tax voucher following each dividend payment. To select this method of dividend payment, please contact Equiniti.

Duplicate documents

Many of our shareholders have more than one account on the share register, which means they receive duplicate documentation and split dividend payments. To request that your accounts be combined, please contact Equiniti.

Shareholder security

Shareholders are advised to be extremely cautious of any unsolicited advice, offers to buy shares at a discount, or offers of free reports about the Company. The Company does not endorse any specific share dealing facilities and will not pass on shareholder information to any third party, however; the Company's register is, by law, open to public inspection. Any requests for access to the register are subject to 'proper purpose' requirements to ensure that the information is not used unlawfully.

Corporate information

www.go-ahead.com
admin@go-ahead.com

Secretary and Registered Office

Carolyn Sephton
The Go-Ahead Group plc
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Tel: 0191 232 3123

Head Office

The Go-Ahead Group plc
6th Floor, 1 Warwick Row
London, SW1E 5ER
Tel: 020 7821 3939

Registrar

Equiniti Ltd
Aspect House, Spencer Road
Lancing
West Sussex, BN99 6DA
Tel: 0871 384 2193*

Auditors

Ernst & Young LLP
Citygate
St James' Boulevard
Newcastle upon Tyne, NE1 4JD

Joint Corporate Broker

Investec Bank plc
2 Gresham Street
London, EC2V 7QP

Joint Corporate Broker

RBS Hoare Govett Ltd
250 Bishopsgate
London, EC2M 4AA

Corporate Solicitors

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St Ann's Wharf
112 Quayside
Newcastle upon Tyne, NE99 1SB

Principal Banker

The Royal Bank of Scotland plc
135 Bishopsgate
London, EC2M 3UR

Financial PR Advisors

Citigate Dewe Rogerson
3 London Wall Buildings
London Wall
London, EC2M 5SY

* Calls to this number are charged at 8p per minute from a BT landline; other telephony provider costs may vary.

Shareholder information

Shareholder profile by size of holding as at 27 June 2009

	No. of holdings	%	Shares held	%
1 – 10,000	3,571	93.2	1,992,499	4.3
10,001 – 100,000	186	4.9	6,771,231	14.4
100,001 – 500,000	55	1.4	11,535,330	24.6
500,001 – 1,000,000	9	0.2	6,616,193	14.1
Over 1,000,001	10	0.3	19,977,026	42.6
Total	3,831	100.0	46,892,279	100.0

Shareholder profile by category as at 27 June 2009

	No. of holdings	%	Shares held	%
Treasury shares	1	0.0	3,902,230	8.3
Directors	7	0.2	47,249	0.1
Other individuals	3,250	84.8	5,054,301	10.8
Institutional investors	573	15.0	37,888,499	80.8
Total	3,831	100.0	46,892,279	100.0

It should be noted that many private investors hold their shares through nominee companies, therefore the percentage of shares held by private holders is higher than that shown.

Financial calendar

Annual General Meeting	2pm, 29 October 2009
Final dividend record date	6 November 2009
Final dividend payment date	20 November 2009
Half year end	2 January 2010
Half year results announcement	February 2010
Half year dividend	April 2010
Next financial year end	3 July 2010
Full year results announcement	September 2010

Certain statements included in this Annual Report contain forward-looking information concerning the Group's strategy, operations, financial performance or condition, outlook, growth opportunities or circumstances in the sectors or markets in which the Group operates. By their nature, forward-looking statements involve uncertainty because they depend of future circumstances, and relate to events, not all of which are within the Company's control or can be produced by the Company. Although the Company believes that the expectations reflected in such forward-looking statements are reasonable, no assurance can be given that such expectations will prove to have been correct. Actual results could differ materially from those set out in the forward-looking statements. Nothing in this Annual Report should be construed as a profit forecast and no part of these results constitutes, or shall be taken to constitute, an invitation or inducement to invest in The Go-Ahead Group plc or any other entity, and must not be relied upon in anyway in connection with any investment decision. Except as required by law, the Company undertakes no obligation to update any forward-looking statement.

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www.go-ahead.com