

Shareholder information

Ordinary shareholders

There were 51,467 holders of Ordinary shares at 31 March 2003 and their holdings can be analysed as follows:

	Number of shareholders	Percentage of total number of shareholders	Number of Ordinary shares '000s	Percentage of Ordinary shares
Over 1,000,000	173	0.3	697,550	69.3
100,001 – 1,000,000	565	1.1	179,781	17.8
10,001 – 100,000	1,831	3.6	54,321	5.4
5,001 – 10,000	2,402	4.7	16,833	1.7
2,001 – 5,000	8,873	17.2	27,609	2.7
1 – 2,000	37,623	73.1	31,039	3.1
	51,467	100.0	1,007,133	100.0

Shareholders are further analysed as follows:

	Number of shareholders	Percentage of total number of shareholders	Number of Ordinary shares '000s	Percentage of Ordinary shares
Corporates	12,317	23.9	931,042	92.4
Individuals	39,150	76.1	76,091	7.6
	51,467	100.0	1,007,133	100.0

Registrar

Enquiries concerning holdings of the Company's shares and notification of the holder's change of address should be referred to Lloyds TSB Registrars, The Causeway, Worthing, West Sussex BN99 6DA Telephone: 0870 600 3987. In addition, Lloyds TSB Registrars offer a range of shareholder information on line at www.shareview.co.uk. A text phone facility for those with hearing difficulties is available by telephoning 0870 600 3950.

Share price information

The latest GUS plc share price is available on Ceefax and also on the Financial Times Cityline Service, Telephone: 0906 843 2740 (calls charged at 60p per minute).

Internet

A full range of investor relations information on GUS plc, including London Stock Exchange Announcements, latest share price, dividend history and downloadable registrar forms is available at www.gusplc.com. A webcast of the results presentation given to analysts and fund managers by John Peace (Group Chief Executive), David Tyler (Group Finance Director), Terry Duddy (Chief Executive, Argos Retail Group) and Craig Smith (Chairman of Experian), together with the slides accompanying that presentation, can be found on the website.

Dividend Reinvestment Plan

The GUS Dividend Reinvestment Plan ("DRIP") enables shareholders to use their cash dividends to purchase GUS plc shares. Shareholders who wish to participate in the DRIP for the first time, in respect of the final dividend to be paid on 8 August 2003, should return a completed and signed DRIP mandate form to be received by the Registrars, by no later than 18 July 2003. For further details please contact Lloyds TSB Registrars, The Causeway, Worthing, West Sussex, BN99 6DA or telephone on 0870 241 3018.

Share dealing facility

Existing or potential investors can buy or sell GUS Ordinary shares using a postal dealing service provided by Cazenove & Co., whose contact details are:

Cazenove & Co.
20 Moorgate
London EC2R 6DA
Telephone: 020 7606 1768

Financial calendar

Annual General Meeting and first quarter trading update	23 July 2003
Final dividend record date	11 July 2003
Final dividend to be paid	8 August 2003
First half trading update	15 October 2003
Interim results announcement	20 November 2003
Third quarter trading update	14 January 2004
Second half trading update	April 2004
Preliminary announcement of annual results	25 May 2004

Registered office

GUS plc
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