

Kelda Group overview

KeldaGroup



Yorkshire Water

Yorkshire Water is one of the ten largest water companies in the world, serving more than 4.5 million people and 140,000 businesses.

Performance measures published by Ofwat, the water industry regulator, list the company as one of the UK water industry's leading performers.

The company supplies more than 1.2 billion litres of high quality water to homes and businesses every day. Through the efficient operation of its extensive network of sewers and waste water treatment works it also ensures that the region's domestic and industrial waste is returned safely to the environment.

Its excellent record for environmental compliance has recently won the company recognition outside its traditional operating boundaries, with the award of an £80m partnership deal to build and run new waste water treatment facilities for 450,000 customers in the north of Scotland.



YorkshireWater

Aquarion

The acquisition of Aquarion in January 2000 was Kelda's first venture into the highly fragmented US water industry.

The group's US interests have grown with the acquisition of four water companies from the American Water Works Company in Connecticut, Massachusetts, New York and New Hampshire.

Aquarion is one of the ten largest investor owned water utilities in the US, serving 211,000 homes and businesses - or approximately 677,000 people - in 52 towns and cities.



AQUARION

Loop

Created two years ago to provide managed customer services to Yorkshire Water, Loop has since attracted several external clients and become a profitable part of the Kelda group.

Loop specialises in customer relationship management. It also offers clients a full financial collection service, from billing and payment processing to reminders and in-house debt recovery services.

The past 12 months have seen the company develop first hand experience in a number of sectors including local government and the emergency services.



KeyLand Developments

KeyLand Developments is responsible for managing, developing and disposing of the group's surplus property assets, either on its own or in partnership with outside organisations.

